

NAME

DATE

WHAT'S THE PROBLEM?

A

WHAT GOAL/TASK ARE THEY TRYING TO ACHIEVE?

B

HOW DO YOU KNOW THIS IS THEIR GOAL?

C

WHO IS HAVING A PROBLEM?

WHAT IS CAUSING THIS PROBLEM?

HOW DOES D1,2,&3 AFFECT THEM?

WHAT'S THE OPPOSITE (OF E1,2,&3)

D1

E1

~F1

D2

E2

~F2

D3

E3

~F3

IS SOLVING THE PROBLEM IMPORTANT?

WHY IS SOLVING THIS PROBLEM IMPORTANT?

YES or NO

G

A

IS/ARE
HAVING A
PROBLEM
WITH...

B

BECAUSE

D1

D2

D3

SOLVING THIS PROBLEM IS IMPORTANT BECAUSE

G

WHAT IF WE
COULD HELP

A

ACHIEVE

B

BY HELPING THEM
FEEL/GET →

F1

F2

F3